

PRESIDENT'S MESSAGE:

ARTIBTRATION is not about procedures and paper; despite the emphasis often given to those things. Arbitration is about people. People who are most important are the parties. Important to them is their desire for justice.

The commercial community, towards the year 2000, wants natural justice. Our ability to find natural justice clearly rests upon the people involved. Our success or otherwise in achieving natural justice will be only so good as our arbitrators.

Therefore the critical factor is the respect of the parties for our arbitrators.

Your Institute has been built magnificently by those who have gone before. We are all immensely grateful to John Morrisey and those before him.

Let us now fearlessly face the future faithfully dedicated to improving the quality and calibre of our arbitrators, our artibrations and the professional service they render to the commercial community.

JOHN B. DORTER