# A

4WD Systems Australia Pty Ltd, 36 4WD Systems Pty Ltd, 36 AAA Tourism Pty Ltd, 49 AAPT Limited, 30 ABB Power Transmission Pty Limited, 33, 34 ABB Transmission and Distribution Limited, 34 ACCC Briefing, 31 ACCC v National Mutual Life Association of Australasia Ltd, 32 ACCC v Visy Paper Pty Ltd [2001], 33 Acepark Pty Ltd. See Solutions Software International Pty Ltd ACTEW Retail, 47 Adelaide Airport, 46 Adelaide Newspapers Ltd, 47 adjudication, 24, 45 ADSL roll-out, 30 Adsteam Marine Limited, 12, 14 Advert, 47 Advertiser Newspapers Limited, 45, 47 Adway Holdings Pty Limited, 37 AES Environmental Pty Ltd, 51, 53 AGL ACT Retail Investments Pty Ltd, 47 AGL Electricity Limited, 47 AGL Energy Sales & Marketing Limited, 47 AGL Retail Energy Limited, 47 AGL South Australia Pty Limited, 47 Agsafe, 46 Akhurst, Bruce, 10 AlintaGas Sales Pty Ltd, 26 Allgas Energy Ltd, 46 Alstom Australia Limited, 33, 34 alternative health therapy, 38 Amgen Inc., 26

AMP Bank Limited, 26, 51 Ansell rubber gloves, 38 Ansett Airways Ltd, 47 anti-competitive practices, 32, 33, 34 Ascom Holding AG, 52 Ascom Service Automation (Australia) Pty Ltd, 52 ASIC. See Australian and Securities Investment Commission ASIC Act. 39 health insurance, 33 s. 12DA, 21 s. 12DB(c), 21 s. 12DB(g), 21 s. 12DF, 21 assertion of right to payment, 39 ASX International Services Pty Ltd, 26 ASX World Link, 26 ATTM Card Scheme, 42 AusBulk Ltd. 26 Australian Automotive Network Exchange, 48 Australian Building Greenhouse Rating Scheme (ABGRS), 26 Australian Cooperative Foods Ltd, 34 Australian Dairy Farmers Federation Ltd, 46 Australian Environmental Labelling Association Inc., 49 Australian Independent Retailers, 26 Australian Industries Group Pty Ltd, 20 Australian Institute of Risk Management, 49 Australian Lowline Cattle Association Inc., 49 Australian Meat and Livestock Corporation, 49 Australian Peak Shippers Association, 13 Australian Pilates Method Association, 49 Australian Pork Corporation, 48 Australian Ports and Marine Authorities, 13 Australian Registered Cattle Breeders Association, 48

Australian Safeway Stores Pty Ltd, 32 *Australian Securities and Investments Commission Act 1989. See* ASIC Act Australian Stock Exchange, 26 *Australian Telecommunications Regulation*, 8 Australian Unity General Insurance Limited, 26 Australian Vine Improvement Association, 48 Australian Wood Panels Association Inc., 48 Australis Internet Pty Ltd, 37 authorisations, 24, 45 Autobarn Darwin, 44 Autobarn Pty Ltd, 44 Avanti Investments Pty Ltd, 20, 21 AW Tyree Transformers, 34 Axxess Australia Pty Ltd, 35

### B

Back to Basics Worldwide Education Aids Systems Pty Ltd, 22 bait advertising, 39 Baker Bros (Aust) Pty Ltd, 33 Baker, Andrew, 33 Baker, Guy, 33 Baker, Wayne, 22 Barbaro, Dr Guiseppe, 20, 21 Basslink, code changes, 46 Beef Improvement Association of Australia Inc., 48 Berri Limited, 41 Betta Machinery Sales. See Porter Crane Imports Pty Ltd Bhojani, Sitesh, 28 Bio Medical Research Ltd, Ireland, 38 Book up, 31 Boral Besser Masonry Ltd. See Boral Ltd Boral Ltd, 32 Boral Masonry Ltd. See Boral Ltd boycotts, 33, 34 Bradshaw, Gregory George, 36

Brenchley, Fred, 28 Bridge Printing Office Pty Ltd, 33 Brisbane Ports Corporation, 13 Business Law and Competition Reform Section (Department of Industry, Science and Resources), 30 Butler, Terence, 42, 43

### C

Caltex Australia Petroleum Pty Ltd, 26, 48 Campbell, Ian, The Hon. Senator, 15 CDs, sound recordings, 48 Certified Financial Planning Board of Standards, 49 Chaste Corporation Pty Ltd, 36 cheese, 48 Chevron Niugini Pty Ltd, 45 Chevron Overseas Petroleum Inc., 46 Chickenfeed (a Tasmanian retailer), 34 clothing biodynamic guidelines, 49 from horticultural crops, 48 Clyde Apac, 51 COAG. See Council of Australian Governments Coles Myer Ltd, 34 COM.AU.REGISTER, 22 Commercial and General Publications Pty Ltd, 39 commercial unconscionable conduct, 36 Commodore Homes (WA) Pty Ltd, 23 Commonwealth Department of Industry Science and Resources, 49 Community Child Care, 49 Conoco Operations (Qld) Pty Ltd, 52 Consorzio Del Prosciutto Di Parma, 49 Consorzio Per La Tutela Del Formaggio Grana Padano, 48 consumer protection, 37 contempt proceedings, 42 contravention of industry codes, 36 Cornelis Johaanes & Marcella Maria De Groot, 49

#### Council of Australian Governments (COAG), 1, 3, 8

Council of Textile and Fashion Industries of Australia Limited, 30

Craft Australia, 48 credit card companies, UK, 15

Croke, John. See Moon, John

Crowded Planet. See Hughes, David Zero Population Growth CSR Limited, 46, 47

Curtin, Ronald James, 40

# D

Daewoo Australia Pty Ltd, 44 Daewoo Heavy Industries and Machinery Limited, 44 Danro Pty Ltd, 20 Dataline.net.au Pty Ltd, 37 deceptive advertising, 33 Deer Industry Projects and Development Pty Ltd, 48 Delfin Holroyd Pty Ltd, 26 Dell Computer Pty Ltd, 44 Department of Agriculture (WA), 49 Dictomax Pty Ltd, 44 Dingo Blue, 47 Downer EDI, 51 Downer Group Limited, 53 Draft Statement of Principles for the Regulation of Transmission Revenues, 13 Drycleaning Institute of Australia, 47

# E

electricity market, 1, 3 electricity transmission discounts, 12 electricity transmission network service providers, 12 electricity transmission service standards, 12 Ella Bache products, 25 Emerald Ocean Distributors Pty Ltd, 38 energy markets, 1 Energy Star Program, 49 Energy Users' Association of Australia, 1 enforcement, 18, 32 Enforcement Conference, 28 Esanda Finance Corporation Ltd, 35 European Commission, 15, 17

## F

failure to meet requirements of applicable industry code, 36 fair trading, 21 *Fair Trading Act 1987* (WA), 35 Farrington Fayre Shopping Centre, 35 Fels, Professor Allan, Commission Chairman, 1, 8, 28, 50 food products, 49 franchising code of conduct, alleged breach, 40 Free Range Egg and Poultry Association of Victoria, 49 Furnelect Pty Ltd, 44 Furniture Direct Pty Ltd, 44

# G

Gaming Laboratories International, 49 gas industry reform, 2 gas market, 1, 2 gas pipeline access, 2 Gatsios Holdings Pty Limited, 37 George Weston Foods, 18 George Weston Foods Limited, 32 GIA Pty Ltd, 41 GIO Building Society Limited, 51 Giraffe World Australia, 37, 38 Global Master of Business Administration degree, 38 Gold Coast Publications Pty Ltd, 47 Greater Union, 26 greenfields pipelines, 3 Greenstar Cooperative Ltd, 40 Griffin, Jim, 28 GST compliance and enforcement, 23

Page 66

Guardian Finance, 40 Gullotti, Tony, 20

### Η

Half Price Shutters. See Australian Industries Group Pty Ltd Hallas Trading Pty Ltd, 25 Han, Robin, 38 harassment or coercion, 20, 35, 37 Hartwich Pty Ltd, 22 Hassett, Anthony Robert, 39 health insurance, 33 health products, misleading Internet advertising, 27 Health Purchasing Victoria, 47 Healthy Waterways, 49 Hewitson, Thomas, 36 High Court of Australia, 33, 35 Hoberg, Raleigh, 36 Hughes, David Zero Population Growth, 38, 39 Hugo Boss Australia Pty Ltd, 47

### I

IMB Group Pty Ltd, 32 Imperial Tobacco Group PLC, 26 Indigenous art, 48 Industrial Galvanizers Corporation, 18 industry codes contravention, 20 Info4pc.com Pty Ltd, 39 Inghams Pty Ltd, 47 Inner Sydney Waste Board, 46 Institute of Inspection, Cleaning and Restoration, 49 Insurance Consultants Pty Ltd, 40 International Marketing Supervision Network (IMSN), 28 International Standards Certification Pty Ltd, 49 Internet ADSL roll-out, 30 International Marketing Supervision Network (IMSN), 28

international sweep day, 27 misleading health product advertising, 27

#### J

jackramp, 45 James Cook University, 47 Jardine, Barry, 34 John Bevins Pty Ltd, 39 Jones, Ross, 50

# K

Kang, Eui Hwan, 44 Keirle, Robert, 20 Kendrick-Smith, Miles, 38 Khoury, Monty, 44 Kritharas, Nick, 37

### L

Law, Ian, 33 liability for defective goods causing injuries, 38 Lindows.com Inc., 16 Liquorland (Australia) Pty Ltd, 34 LNSPs. *See* local network service providers Local Network Service Providers (LNSPs), 25 Logan Lions Ltd, 32 Lux Pty Ltd, 35

#### M

Macquarie Research Equities, 11 Malanda Dairyfoods Ltd, 34 Manera, George, 37 Manildra Group, 18 Manildra Starches Pty Limited, 53 Mansfield, Bob, Chairman of Telstra, 10 Martin James, Peter, 40 Mater Misericordiae Hospital, 46 MBF. See Medical Benefits Fund of Australia Ltd MC Franchise Systems Pty Ltd, 47

McAuliffe, Trevor, 33

McCray, Alan, 34

Meat Research Corporation, 48

. . . . . . .

Media releases, 51

Medibank Private Limited, 33

Medical Benefits Fund of Australia Ltd (MBF), 39

Melbourne Ports Corporation, 13

mergers, 51

Industrial Galvanizers Corporation/Transfield Pty Limited, 18

Manildra Group/assets Weston Bioproducts and Narrandra Flour Mill from George Weston Foods, 18

Michigan Group Pty Ltd, 39

Microsoft Corporation, 16

Migration Institute of Australia Ltd, 48

Millar, William Greig, 40

Ministerial Council on Energy, 3

misleading or deceptive advertising, 21

misleading or deceptive conduct, 19, 20, 21, 22, 23, 32, 35, 36, 37, 38, 39, 40, 41, 42, 43, 44

misrepresentation

about land, 20

approval or affiliation, 40

as to future matters, 39

buyer's needs for goods or services, 22

corporation's sponsorship, approval or affiliation, 35, 38

failure to state cash price, 44

future matters, 41, 43

health products, 38

in relation to sale of land, 43

need for service, 35

performance characteristics of goods, 21, 22, 39, 40, 41, 43

place of origin of goods, 41, 42

price of goods or services,  $23,\,40,\,42,\,43,\,44$ 

profitability of a business, 22, 41

promotion and teaching of Internet-delivered degrees, 38

sponsorship, approval or affiliation of a corporation, 22

standard, quality, value, grade, composition, style, model, or history of goods or services, 21, 22, 43

telephone bill-paying services, 38

that a particular person has agreed to acquire goods or services, 22

warranties, conditions, guarantee, right of remedy, 36, 39

work-at-home schemes, 40

Misuma, Akihiko, 38

Mitre 10 Australia Limited, 42, 48

Moon, John, 22

Morgan, Sydney, 34

Multigroup Distribution Services Pty Ltd, 41

# N

Narrandera Flour Mill, 18 National Archives of Australia Standards, 48 National Australia Bank Limited, 25 National Economic Research Associates, 2 National Electricity Code (NEC), 3, 6, 24, 47 National Electricity Code Administrator. See NECA National Electricity Market. See NEM National Indigenous Arts Advocacy Association, 48 National Office for the Information Economy, 49 National Safety Council of Australia Ltd, 48 Nationwide Mercantile Services. See Esanda Finance Corporation Ltd Nationwide News Pty Limited, 47 NECA (National Electricity Code Administrator), 7, 24, 25, 46 NEM (National Electricity Market), 1, 3, 5, 6, 7, 8, 25,45 NEM Ministerial Policy Forum, 3 NEMMCO (National Electricity Market Management Company Ltd), 6, 46 Neopost SA, 52 NERA. See National Economic Research Associates Network Payment Solutions Pty Ltd, 47

New Tax System, 38 newsagents, 45 Nick Kritharas Holdings Pty Limited, 37 Northbridge Pty Limited, 26 Northern Pacific Paper, 32 notifications finalised, 25 under consideration, 47 NRMA Health Pty Limited, 43 NRMA Insurance Limited, 47 NSW Department of Health, 46 NSW, full retail competition (FRC), 47 NZ Commerce Commission, 17

# 0

O'Neile, John, 41 Oceana Commercial Pty Ltd, 43 O'Connell, Paul, 48 OECD, 9, 10, 11 Officeworks Superstores Pty Ltd, 26 Optus, 30 orange juice, machines, 39 Ovum Pty Ltd, 11

## P

P&O Nedlloyd, 13 Pacific Access Pty Ltd, 26 Pacific Dunlop Limited, 38 Pacific Internet (Australia) Pty Ltd, 26 Parker Freight Express Pty Ltd, 41 Parker, Wayne, 41 Pauls Limited, 34 Phillips Australia Group, 52 PNG, gas, 45 Port Jackson Partners Ltd, 2 Porter Crane Imports Pty Ltd, 44, 44 price fixing, 32, 33, 37 Price, Robert James, 40 Prices Surveillance Act, 12, 14 Primus Pty Ltd, 30 product safety Europe, 17 rubber gloves, 38 Prufgemeinschaft Mauerbohrer, 49 pyramid selling, 40, 41

# Q

Qantas Airways Ltd, 47 Queensland electricity market, 46 vesting contracts, 45 Queensland Newsagents Federation Ltd (QNF), 47 Queensland Newspapers Pty Ltd, 47

## R

R&J Electrical Services, 20 RAMS Home Loans Pty Limited, 26 Recording Industry Association of America, 48 referral selling scheme, 40 resale price maintenance, 34, 36, 37 residential telephone services, marketing, 35 Roberts, Malcolm, 41 Rod Turner Consulting Pty Ltd, 38 Royal Australian College of Surgeons, 46 Rural Press Limited, 33 Russell, John Lynden, 37

#### S

Saatchi & Saatchi Australia Pty Ltd, 43 Salomon Smith Barney, 26 Samton Holdings Pty Limited, 35 Schneider Electric (Australia), 34 Schoonenberg, Josephus, 41 Schoonenberg, Marianne, 41 See, Richard, 34

SGIC Insurance Limited, 43 SGIO Limited, 43 Shaldonwaters Pty Ltd, 20 shipping, 12 Shipping Australia Limited (SAL), 13 Shoalhaven Starches Pty Limited, 53 Shogren, Rod, 30 Showmen's Guild of Australia, 46 Signature Security Group Pty Limited, 39, 40 Simons, David, 41 SIP Australia Pty Limited, 33 SkyBiz. See Skybiz.Com Inc SkyBiz.Com Inc., 42 Slendertone Health and Beauty Pty Ltd, 38 Small business and the Trade Practices Act, 31 Solutions Software International Pty Ltd, 40 Southern Sydney Waste Board, 46 St James, Peter. See Martin James, Peter St Vincent's Hospital, 46 Standards Association of Australia, 48 Storecharter, 31 Suffolke Parke Pty Ltd, 36 Summit Homes. See Tangent Nominees Pty Ltd Sustainable Energy Development Authority of NSW, 26 Swinburne University of Technology, 47 Sydney Ports Corporation, 13

# T

Tamar Knitting Mills. See GIA Pty Ltd Tangent Nominees Pty Ltd, 53 Tarong Energy Corporation, 46 Tasmania primary products, 48 Tasmanian Quality Assured Inc., 48 Taylor, Darnley, 33 Taylor, Paul, 33 Teac Australia Pty Ltd, 26 Telecommunications Law Centre, 8 Telecommunications Regulation, 8 telemarketing, USA, 16 Telstra Corporation, 30 Telstra Corporation Limited, 10 Textile, clothing and footwear industries—country of origin guidelines to the Trade Practices Act, 30 The Australasian Institute, 38 The Bio-Dynamic Research Institute, 48, 49 The Buteyko Institute of Breathing and Health Inc., 48 The Buyers Group Pty Ltd, 41 The Earthmark Institute, 49 The Herald and Weekly Times Limited, 47 The Institute of Chartered Financial Analysts, 48 The Pharmacy Guild of Australia, 48 The River News, 33 The Royal Australian College of General Practitioners, 46 third line forcing, 32 Thompson, Eric Ian, 41 Tip Top Bakeries. See George Weston Foods Limited TNSPs. See electricity transmission network service providers Top Snack Foods Pty Limited, 37 Toyota, NZ, 17 **Trade Practices Act** Part V, 21 Part VB, 23 s. 155(1)(a), 34 s. 155(10(b), 34 s. 155(5), 41 s. 45, 32, 33, 34, 37 s. 45(2), 33 s. 45(2)(a)(i) and (ii), 34 s. 45(2)(b)(i) and (ii), 34 s. 45A, 33, 34 s. 46, 32, 33 s. 47, 32

Page 70

s. 47(6), 32 s. 48, 32, 33, 34, 36, 37 s. 4D, 33, 34 s. 50, 18, 51 s. 51(1), 53 s. 51A, 39, 41, 43 s. 51AA, 35, 37, 43, 44 s. 51AB, 35, 40 s. 51AC, 19, 20, 36, 37, 40, 43, 44 s. 51AD, 36, 40 s. 52, 20, 21, 22, 32, 35, 36, 37, 38, 39, 40, 41, 42, 43, 44 s. 53, 38, 40 s. 53(a), 37, 41, 43, 44 s. 53(aa), 21, 22, 37, 42 s. 53(bb), 22 s. 53(c), 21, 22, 35, 37, 38, 39, 40, 41, 42, 43, 44 s. 53(d), 22, 35, 37, 38, 39, 40, 42 s. 53(e), 38, 39, 42, 43, 44 s. 53(eb), 41, 42 s. 53(f), 22, 35 s. 53(g), 36, 37, 39, 40 s. 53A, 43 s. 53C, 44 s. 55, 41 s. 55A, 37, 39 s. 56, 39 s. 57, 37, 40, 41, 42 s. 58, 39, 40, 42 s. 59, 40, 42 s. 59(1), 40 s. 59(2), 20, 22 s. 60, 35, 37 s. 61, 37, 40, 41 s. 64(2A), 39 s. 65C, 44 s. 75AD, 38 s. 87B, 33

Transfield Pty Limited, 18 TransGrid, 45 Turner, Mr Rod, 38 TVMate Australia Pty Ltd, 26 two-tier marketing, 43

## U

UBS Paine Webber, 26 UK Office of Fair Trading, 15 unconscionable conduct, 19, 20, 35, 36, 37, 40, 43, 44 commercial, 36 United Grower Holdings Ltd, 26 United States Agency for International Development, 16 United States Federal Trade Commission (FTC), 16 US Environmental Protection Agency, 49

## V

vacuum cleaners, 35 VicPool Rules, 45 Victoria Department of Infrastructure, 48 Victorian Conveyancers' Association, 48 Vintage Developments Pty Ltd, 26 Vintage Golf Club, 26 Virgin Blue, 47 Visy Paper Pty Ltd, 32 Vodafone, 30 VPX, 45

# W

Waikerie Printing House, 33 Walker-Smith, Adrian, 28 Water Corporation, 48 Wayt, Stephen Henry, 22 Webb, Braddon, 36 Western Australia primary products, 49

Western Australia Tourism Commission, 47
Western District Health Fund Limited, 21
Westfield Design and Construction Pty Ltd & Ors, 19
Westfield Management Ltd, 19
Westfield Shopping Centre Management Co (Qld) Pty Ltd, 19
Weston Bioproducts, 18
Will Writers Guild Pty Ltd, 40
Wilson Transformer Company, 33, 34
Wireless Ethernet Compatibility Alliance Inc., 49
Wizard Mortgage Corporation Limited, 21
wood panels, 48
Woolworths Limited, 26, 34, 42

World Netsafe, 42

World Publishing Systems Pty Ltd, 37

# Z

Zone Sport Ltd, 47